

**NOTICE TO ALL CUSTOMERS  
OF THE CLEWISTON WATER TREATMENT PLANT  
INCLUDING SOUTH SHORE WATER ASSOCIATION.  
TEMPORARY MODIFICATION TO DISINFECTION PROCESS  
AND HYDRANT/WATER MAIN FLUSHING**

The City of Clewiston will be temporarily changing the disinfection process for its potable (drinking) water supply. Beginning January 21, 2019 (Mon), the City of Clewiston's Water Treatment Plant will disinfect the water with free chlorine rather than combined chlorine/ammonia (chloramines). This conversion to free chlorine (which is a stronger disinfectant) from chloramines (which is a longer lasting disinfectant) allows the Water Department to perform a preventative maintenance cleaning of the water distribution system and is endorsed by the Florida Department of Environmental Protection.

This temporary change in disinfectant does not cause adverse health effects. However, during this period customers may experience a change in the taste, color and odor of their water associated with the free chlorine.

Customers on dialysis who use a proportioning machine to prepare dialysate are advised to contact their physician to obtain the appropriate steps to accommodate the change in disinfectants. Customers who have fish tanks or aquatic species are advised to contact a professional aquarist to avoid any problems associated with chlorine.

During this time the City of Clewiston's Water Department and SSWA will also be conducting a flush of the distribution system. The Water Department staff will be flushing fire hydrants for approximately two weeks during this transition period. The flush of the distribution system will allow the free chlorine to move quickly throughout the distribution system. It will also improve the overall quality of the water by flushing out any sediment that may have collected in the water mains.

Water customers should be aware that they may also experience changes to their water quality during flushing, including cloudy or discolored water. While this water is safe to drink, customers are advised to flush any cloudy or discolored water that may enter their plumbing by running a faucet for several minutes.

This disinfectant changeover is expected to last 2-3 weeks or until we reach our target free chlorine residual throughout our entire distribution system. Customers with any questions regarding this change in disinfectants or the distribution system flushing, may call the Water Treatment Plant at (863) 902-3388.